





## Dr. Angela Settle

**Chief Executive Officer** 

### Dear Friends,

2023 has been nothing short of amazing, with our West Virginia Health Right team working together to make some of our greatest dreams a reality. Ever since our creation in 1982, we've been steadfast in our belief that every West Virginian deserves high-quality healthcare with heart, and, over the past decade, we've nearly tripled the number of patients we treat annually. We're proud of our impact, but we know there is always more work to be done. This is the philosophy that motivated us to begin raising money and planning for a \$12 million expansion to our East End Clinic.

After more than a year of construction, we're excited to announce that our expanded clinic will open on June 26, 2024. The three-story addition will provide more room for behavioral health services, substance use disorder treatment, our on-site pharmacy, and improved dental and vision clinics. We've also built a brand new fitness room and added hands-on workstations in our teaching kitchen. Creating these innovative spaces is a continuation of our decades-long effort to make healthcare accessible for every West Virginian. And it's just one of many big strides we took during 2023 to achieve this goal.

Last November, we provided more than 300 West Virginians with access to critical healthcare during our Remote Area Medical clinic. Throughout the year, our mobile dental clinic served thousands of West Virginians in Clay, Roane, Logan, Boone, and McDowell Counties. Overall, we treated more than 43,865 uninsured and underinsured patients, providing more than \$25 million of free care.

We also spent 2023 growing the impact of our CommUNITY Wellness Center, located in Charleston's West Side neighborhood. Last summer, we opened a new food distribution center inside the building in partnership with A More Excellent Way Life Center Church, which serves more than 400 families monthly. And thanks to the creativity of local artist Shaheem Chapman, we unveiled an inspiring new mural on the CommUNITY Wellness Center's outer facade.

Titled "Little Sprouts," the mural celebrates the seeds of health, hope, and wellness that WV Health Right is planting in our communities. As we look forward to the grand opening of our expanded East End Clinic, we know that all of our hard work is bearing fruit, and we couldn't be prouder. We're so thankful for everyone who donated to our expansion campaign, helping make our most ambitious dream a reality.

As we plan for the future, your unwavering support leaves us convinced that no goal is unattainable. We can keep raising the bar, until every West Virginian has easy access to healthcare with heart.

Sincerely,

**Dr. Angela Settle**, DNP, APRN, BC, FNP Chief Executive Officer

#### **2023 Board of Directors**

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Joe Farris, M.D.

Ivin Lee

Joseph Leonoro, Esq.

Jack Whitley, Pharm.D.

### **Management Staff**

**Dr. Angie Settle, DNP, APRN, BC, FNP** Chief Executive Officer

Rhonda Francis, CPhT

Clinical Manager

Brandi O'Dell, MBA

Grant and Compliance Manager

Hannah King, MPA

Communications Manager & Liason to the CEO

Shayla Leftridge, MPA

Manager of Outreach, Diversity, Equity & Inclusion and Site Coordinator for the CommUNITY Wellness Center

Greta Nelson, RDH

**Dental Clinic Coordinator** 

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### **Statement of Functional Expenses**

	Patient Care	Administration	2023 Total Expense	2022
Operating Expense Before Donated Services and Supplies				
Salaries and Benefits	4,053,735	1,007,380	5,061,115	4,548,554
Professional Fees and Contracts	1,150,937	464	1,151,401	1,188,676
Pharmaceuticals	312,692		312,692	695,568
Occupancy	351,785	39,087	390,872	249,181
Office Expense	155,952	17,328	173,280	185,991
Fundraising Fundraising		43,424	43,424	30,846
Travel	18,112	38,552	56,664	34,726
Insurance	76,028		76,028	55,425
Patient Incentives	3,714		3,714	4,493
Legal and Accounting		38,868		21,507
Advertising		151,862	151,862	241,425
Miscellaneous	6,757	751	7,508	27,272
Depreciation	6,129,712	1,337,716	7,467,428	7,283,664
	140,448	46,816	187,264	194,048
Total Operating Expense Before Donated Services and Supplies	6,270,160	1,384,532	7,654,692	7,477,712
Donated Services and Supplies				
Medical Services	15,586,443,		15,586,443	14,375,337
Pharmaceuticals	703,046		703,046	200,796
Supplies	154,012		154,012	355,156
Other Professional Services	4,328,695		4,328,695	4,128,116
Total Donated Services and Supplies	20,772,196		20,772,196	19,059,405
Total Operating Expense	27,042,356	1,384,532	28,426,888	26,537,117

Total **Donated Services** and **Operating Supplies** increased by \$1.9 million from 2022 to 2023.



\$28.4 MILLION



2022

WV Health Right's Impact in 2023



43,865

**PATIENTS SERVED** 

25,980 17,728 157 FEMALE MALE UNIDENTIFIED

PATIENTS SERVED BY COUNTY

Boone 1,978 McDowell 452
Clay 1,503 Putnam 2,051
Logan 2,121 Roane 709
Kanawha 31,006 All Other 4,045

4,456

MOBILE DENTAL
CLINIC PROCEDURES



30,637
PRESCRIPTIONS FILLED



\$2.5 M

FREE DENTAL CARE PROVIDED



Holly Savage, Dr. Shah, and Dental Hygienist Greta Nelson





West Virginia Health Right spent 2023 planting seeds for our future. Now, our community can finally reap the rewards of this hard work. In 2024, we'll celebrate a moment we've all been waiting for: the grand opening of our expanded East End Clinic on Wednesday, June 26.

For the past year-and-a-half, construction crews have been busy, building more spaces for us to provide free, high-quality healthcare to West Virginians who otherwise could not access it. Since 2014, WV Health Right has tripled the number of West Virginians we see each year. In 2023, we treated more than 43,865 patients. And in the next several years, we project we'll treat more than 60,000 annually.

Having additional space at our East End Clinic will help us provide healthcare with heart for each of these patients. We'll have more room for behavioral health services, substance use disorder treatment, our on-site pharmacy, and improved dental and vision clinics. Community members will also have free access to our brand new fitness room and expanded teaching kitchen. These innovative spaces will give countless West Virginians the tools they need to overcome barriers to better health.

In our commitment to comprehensive care, in 2023 alone we conducted 4,356 tests for HIV, HCV, and HBV, held 19,023 tobacco cessation counseling sessions, and completed 22,739 SBIRT (Screening, Brief Intervention, and Referral to Treatment) screenings, furthering our mission to provide a lifeline to those in need. "Through our services, we're more than treating illnesses; we're a lifeline for thousands of medically underserved individuals, helping them lead healthier, more fulfilling lives" Clinical Manager Rhonda Francis said. "Every diabetic patient we educate, every dental procedure we perform, and

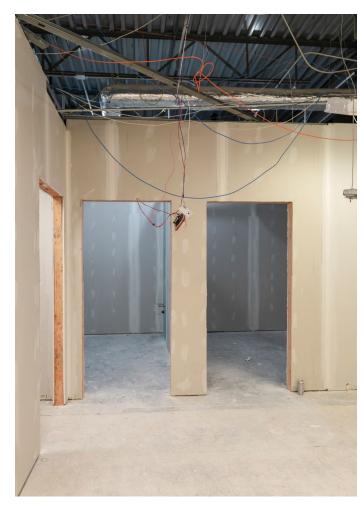
every medication we provide is a testament to the transformative power of our work. Together, we're breaking down barriers to healthcare access and building a stronger, more resilient community."

"Through our services, we're more than treating illnesses; we're a lifeline for thousands of medically underserved individuals, helping them lead healthier, more fulfilling lives."

Completing such an ambitious project certainly was not easy, but anything is possible with the support of our community. WV Health Right is so thankful to everyone who made this achievement possible by donating to our expansion campaign.

"The expansion of our East End Clinic will have a generational impact on our area's healthcare system," said WV Health Right Board President Ryan Lindsay, CPA, CHFP. "It will create new jobs, improve working conditions for our staff and volunteers, and bolster our continued efforts to reach more underserved and under-insured West Virginians. Our Board is very excited to see this project come to fruition."

Those who'd like to see their names on WV Health Right's donor wall can still contribute to the expansion campaign by making a donation of \$10,000 or more by May 1st.



Interior construction progress of the new East End Clinic



Rendering of the new East End Clinic interior

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"The expansion of our East End Clinic will have a generational impact on our area's healthcare system."

WV Health Right Board President Ryan Lindsay, CPA, CHFP







Construction progress on the new East End Clinic





Chief Executive Officer Dr. Angela Settle and Clinical Manager Rhonda Francis Join us for the Grand Opening of our Expanded East End Clinic on Wednesday, June 26, 2024 at 3:00pm

1520 Washington St. E, Charleston, WV

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## **Dr. Paul Legg**

Volunteer of the Year

**Dr. Paul Legg always knew he wanted to be a surgeon.** He was drawn to orthopedics because he likes fixing things. But his passion for volunteering comes from somewhere even deeper. His faith moves him to help others.

"I've just tried, for a long time, to come and take good care of patients... I just want people to know that when they come here, we want to take good care of them."

"With orthopedics, we're typically not working with folks who are sick—we're trying to improve quality of life," Dr. Legg said. "We want to help them feel better so that they can work, exercise, and be comfortable doing everyday things without being in pain."

Dr. Legg started volunteering at WV Health Right soon after he moved to Charleston. One of the surgeons at Dr. Legg's practice was volunteering with WV Health Right, but planning to retire. So, he asked Dr. Legg to take his place.

Since then, Dr. Legg has spent dozens of hours every month providing his medical expertise for free. He's lessened the pain felt by countless patients, including Shirley Whittington. When Shirley first visited WV Health Right, nearly two decades ago, she was a single mom, sometimes working up to three jobs to provide for her children. Her arthritis was so painful that she couldn't stand long enough to put on makeup before work.

Dr. Legg eventually replaced both of Shirley's knees, changing her life forever. Now 75 and a proud grandmother, Shirley can still go for walks, play with her grandchildren, and take them to-and-from school, all without severe pain.

WV Health Right, and Dr. Legg, served as a lifeline for Shirley during her time of need.

The oldest and largest clinic of its kind in West Virginia, WV Health Right has spent over four decades providing free, often life-changing healthcare to low-income, underinsured West Virginians. That makes the organization a critical part of our community's safety net, Dr. Legg says.

"There's always people who fall through the cracks. They don't have a physician, or they can't get to one," he mused. "But they can come here, and WV Health Right assists them with everything: not just medical care, but dental care, lab work, medicine, and helping them get coverage."

Providing so many different services to more than 43,865 West Virginians who visit WV Health Right annually would be impossible without volunteers like Dr. Legg. But when asked why he thought he was chosen as volunteer of the year, Dr. Legg's response was characteristically humble.

"I've just tried, for a long time, to come and take good care of patients," Dr. Legg said. "I suppose that's why. I just want people to know that when they come here, we want to take good care of them.

WV Health Right thanks Dr. Legg for his nearly 15 years of dedicated service and is honored to celebrate him as our 2023 Volunteer of the Year.

# **2023 Volunteer Appreciation Dinner**

Nothing we do at West Virginia Health Right would be possible without our dedicated volunteers. This year, we came together at our annual Volunteer Appreciation Dinner to honor Volunteer of the Year Dr. Paul Legg—and everyone else who supports our mission to make healthcare with heart accessible for every West Virginian.

Our guests gathered at the Clay Center in December for a night of delicious food, good company, and lots of heart.

Scan the QR code to watch the video about Dr. Paul Legg.



Dr. Paul Legg and his family at the 2023 Volunteer Appreciation Dinner

### **Sponsors**

PRESENTING

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GOLD







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Dr. Asif Rahman & Dr. S. Roshanna Rothberg





BRONZE

John & Dr. Angie Settle

Dr. L Blair Thrush & Sandra Wotring

Baha'i Community of Charleston, Dr. Azita Misaghi & Family

Joseph & Betty Beeson

Dr. Art & Missy Rubin

Bill & Pam Harvit

Rich & Cindy Mills

UniCare Health Plan of West Virginia, Inc.

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# Will you join us in making quality healthcare accessible to all West Virginians?

By giving today, **you'll help make the critical expansion of our main clinic possible**— ensuring that we can offer more services to even more West Virginians in need.

Founders \$1 million+ Patrons \$250,000 Supporters \$25,000

Benefactors \$500,000 Givers \$100,000 Friends \$10,000





#### **DONATE BY MAIL:**

WV Health Right Attention: Angie Settle 1520 Washington Street E. Charleston, WV 25311 If you have questions, please call:

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asettle@wvhealthright.org