

The Power of CARE



From Past Leadership to Expanded Services how Our Quilt of Care Continues to Grow



WEST VIRGINIA Health Right, c.



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confidentiality are fully protected. Their experiences remind us just how powerful care can be and why this work is so important.

the right care. Today, I'm ten years cancer-free. They saved my life.

When Patricia Holmes White started West Virginia Health Right, she saw more than just a need—she saw an opportunity to solve a problem.



She spent 10 years in the West Virginia House of Delegates fighting for the most vulnerable and was a champion for health care issues impacting women and children. She believed that all West Virginians deserve a place where they can get the care they need to stay healthy and strong, work hard, and care for their families. So she built it.

Pat had a rare gift. She could see the best in people before they could see it in themselves. I know because she saw something in me. She taught me how to lead with conviction, how to fight for what matters, and how to stay focused on helping the people who count on us. She taught me to be relentless and unwavering when advocating for our patients and telling their stories. She showed me how to be fearless in the face of opposition if it was something I truly believed in. I carry those lessons with me every single day.

Losing Pat this year was one of the hardest things I've ever faced. She wasn't just a leader to me. She was a mentor, a second mother to me and a dear friend. She guided me, challenged me, and trusted me to carry forward what she built. There's an emptiness that comes with losing someone who's been your compass. Almost daily, I pick up the phone to call her before I realize she is gone. But here's what I know: Pat didn't build this place to stay the same. She built it to grow, to evolve, and to serve. Our job now is to honor that vision—not by standing in her shadow, but by stepping into the light she left for us. The respect and admiration I have for her and the legacy she leaves at WV Health Right inspires me to do better, want better and provide better for all those we serve. And that's exactly what we're doing.

This year, we completed the expansion of our East End Clinic, a \$12 million project that doubled our space and expanded our ability to serve more than 45,000 patients every year. We added vital services: expanded dental and vision care, a dedicated wing for behavioral health and recovery, and a comprehensive pharmacy. This expansion means more people than ever before can get healthy, get back to work, and continue to provide for their families.

We also launched the Prepped to Serve Appalachia program with Chef Paul Smith. This hands-on job training program is giving people in recovery the skills they need to start stable careers in the food service industry. It's a chance to rebuild, to regain independence, and to move forward with purpose.

We also held our first #WeCareWV Day this year, where more than 150 volunteers came together to provide free medical, dental, and vision care to over 500 people in just one day. That kind of turnout tells us everything we need to know about the demand for healthcare in our region—and about the incredible heart of the people willing to meet it.

Every step we take today continues the path Pat started. She laid the groundwork, but it's on us to keep building. The decisions we make now-how we grow, how we serve, how we innovate—will impact generations to come. That's not just a responsibility. It's a privilege.

It takes courage to grow. It takes vision to lead. And it takes people willing to get involved and make a difference. You are part of that.

Your support, your time, your generosity, your belief in this work is helping West Virginians get back on their feet and stay there. Together, we're building something steadfast—a legacy future generations can rise from and carry even further.

Thank you for standing with us.

With gratitude,



WV Health **Right's Impact** in 2024



45,230

PATIENTS SERVED

27,138

17,935

UNIDENTIFIED



Boone Clay Logan Putnam

All Other

\$1.5 M

FREE DENTAL CARE **PROVIDED**



37,721 PRESCRIPTIONS FILLED



11,031 BEHAVIORAL HEALTH VISITS



6,856 DENTAL PROCEDURES



\$24.9 M

TOTAL AMOUNT OF DONATED CARE



Statement of Functional Expenses

	Patient Care	Administration	2024 Total Expense	2023
Operating Expense Before Donated Services and Supplies				
Salaries and Benefits	4,376,541	544,410	4,920,951	5,061,115
Professional Fees and Contracts	738,281	544,410	738,281	1,151,401
Pharmaceuticals	327,827	-	327,827	312,692
Occupancy	362,679	40,298	402,977	390,872
Office Expense	185,385	20,598	205,983	173,280
Fundraising	-	25,418	25,418	43,424
Travel	16,933	45,035	61,968	56,664
Insurance	135,156	-	135,156	76,028
Patient Incentives	5,851	-	5,851	3,714
Legal and Accounting	-	80,798	80,798	38,868
Advertising	-	151,025	151,025	151,862
Miscellaneous	9,924	1,103	11,027	7,508
Depreciation	6,158,577	908,685	7,067,262	7,467,428
	278,323	92,774	371,097	187,264
Total Operating Expense Before Donated Services and Supplies	6,436,900	1,001,459	7,438,359	7,654,692
Donated Services and Supplies				
Medical Services	17,539,327		17,539,327	15,586,443
Pharmaceuticals	5,510,419	-	5,510,419	703,046
Supplies	486,055	-	486,055	154,012
Other Professional Services	432,289	-	432,289	4,328,695
Total Donated Services and Supplies	23,968,090	-	23,968,090	20,772,196
Total Operating Expense	30,404,990	1,001,459	31,406,449	28,426,888

Total Donated Services and Operating Supplies increased by \$3 million from 2023 to 2024.

MILLION



The Quilt of Care

My grandmother, Bessie, never let anything go to waste. She would turn scraps of fabric, pieces too small or too frayed for most people to bother with, into a quilt so sturdy and warm that we still use it today. She'd sit at her sewing machine, stitching together patches of the past into something that would provide comfort in the future.

"Nothing's ever too far gone," she'd tell me, with a look that meant she was serious. "If you work hard enough, you can stitch it back together. You can fix anything."

That lesson has lived in my heart ever since. In many ways, it's been poured into the foundation of what we do at West Virginia Health Right. We meet people who've been overlooked or written off—folks who've been told they can't afford proper care or flat out don't deserve it. And every day, we prove that no one is too far gone.

With care and a lot of hard work, we stitch lives back together. And when you do that—when you help someone heal—it can mend more than one life. It can mend a family, a community, and maybe, just maybe, heal and restore future generations throughout the entire Mountain State. The guilt we are sewing at WV Health Right isn't made of fabric and thread—it's made of people and purpose.

If you're around me long enough, you'll hear me talk about this idea of a Quilt Of Care. It's my favorite way to describe what we're doing here—a patchwork of contributions from people who believe in the power of working together in service of others.



One provider gives her time at the East End Clinic. Another volunteer steps up to help in the pharmacy. A funder provides the resources to keep a program running for another 12 months. With that support, we offer a healthy habits cooking class for kids at the CommUNITY Wellness Center. While Dad waits for class to wrap up, he sits down with a provider at the West Side Clinic in the same building—and they can catch his hypertension, before it takes a toll on his heart and future.

At the same time, our Mobile Dental Unit is on its way to McDowell County, bringing relief to a widower in his 80s who has been living with tooth pain since his wife passed. Before, she set all his appointments.

Each piece of the Quilt of Care strengthens the whole. It's stitched together with the time and expertise of our providers, the generosity of our donors, the commitment of our volunteers and staff, as well as the resilience of our patients. Each one contributing and doing their part to create this selfless health care system.



A Conversation with Dr. Angie Settle Chief Executive Officer

When all of those pieces come together, they create a quilt so big, so strong, it can cover anyone who needs it. And this year, the quilt grew in extraordinary ways.

In June, we celebrated the grand opening of our expanded East End Clinic, a space that doubled our capacity to serve. This new clinic is home to comprehensive dental care, a dedicated wing for behavioral health and recovery, full vision services, and a state-of-the-art pharmacy. It's so much more than a new building: it's a medical home for thousands of patients who walk through our doors looking for care and the chance to move forward.



Later in the year, we launched the Prepped to Serve Program with Chef Paul Smith to address one of the root causes of instability unemployment. Through this program, individuals in recovery are gaining the skills and support they need to build meaningful careers in the food service industry. It's a patch of opportunity and independence—a chance for someone to stitch their own life back together.

Our Mobile Dental Program expanded its reach, adding hundreds of new patients in rural areas where access to care is almost nonexistent.

For so many, it was the first time in years they could smile without pain, eat without discomfort, and feel like themselves again. Those are the kinds of transformations that make the guilt stronger and more vital than ever.

And then there was our inaugural #WeCareWV Day, where 150 volunteers joined forces to provide medical, dental, and vision care to more than 500 people in just 9 hours.

The Quilt of Care we're building at WV Health Right is growing every year. And every thread tells a story about the donors who make innovation possible, the volunteers who give so freely of their time and talent, and of patients who remind us that, with the right support and a lot of grit, they can get back on their feet.

For me, the Quilt of Care isn't just a metaphor. It's a promise. A promise that as long as there's a need, we'll find a way to meet it. A promise that no matter how frayed the edges or how tough the challenge, we'll gather the resources, the heart, and the expertise to keep our patients covered.

This year's impact report shows that promise in action. It highlights all of the accomplishments, but more than that, it reflects our commitment to keep showing up, to keep working hard, and to keep trusting that when we do, we can fix anything.



PATIENT STORIES

More Than Just Healthcare

I came for the dental care and stayed for the classes. They taught me how to take better care of myself, and their support helped me hit my 25-pound weight loss goal. I love the staff. Even when they're really busy, they make time for the patients they serve. I'm so grateful I found Health Right.

#WeCareWV Day

This October, we mobilized! The inaugural **#WeCareWV Day turned our East End Clinic** into a front line in the fight to provide healthcare without barriers in our region.

In just nine hours, with 150+ dedicated volunteers, we delivered critical care—dental and vision services, flu shots, and wellness screenings—to 500+ patients, all at no cost.

This operation succeeded because of the relentless dedication of our volunteers, staff, and partners. Together, we met the need. Together, we got the job done.



PATIENT STORIES

Back On Her Feet

I was a single mom, working two or three jobs just to keep things going. Then my knees gave out, and I didn't know where to turn. Health Right got me the care I needed so I could keep working and taking care of my family. They made me feel comfortable, and that meant everything.





Dental Patients

Vision Referrals

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Dr. Steven Ghareeb 2024 Volunteer of the Year



Every smile tells a story, and Dr. Steven Ghareeb has spent his career making sure those stories are filled with confidence and care.

As co-founder of Ghareeb Dental Group, Dr. Ghareeb has spent over 15 years not only perfecting smiles but enriching his patients' lives. Known across West Virginia for his expertise in cosmetic and reconstructive dentistry, he approaches every patient with exceptional skill and empathy, earning him a reputation as a trusted and respected professional.

A proud graduate of the West Virginia University School of Dentistry, Dr. Ghareeb stays closely involved with his alma mater, serving as a Leadership Council member and Adjunct Faculty Member. Driven by a commitment to continual learning, he advances his knowledge and techniques to handle even the most complex cases. Dr. Ghareeb has achieved recognition as Regional Director and Fellow of the Academy of General Dentistry, President of the WVAGD chapter, and Fellow of both the International College of Dentists and the American College of Dentists, demonstrating his leadership and commitment to excellence in his field.

Dr. Ghareeb's heart for service shines through his work with WV Health Right, where he provides essential dental care to individuals who otherwise lack access.

For him, each patient interaction is an opportunity to make a real difference, sharing his time and expertise with compassion. He views this work as a calling, one that allows him to bridge gaps in healthcare and uplift those who need

At home, Dr. Ghareeb is a devoted husband and father, cherishing time with his wife, Shayna, whom he met at WVU, and their four children. Together, they share a love for family adventures and value the strong connections they have to their West Virginia roots. Through his practice and volunteer work, Dr. Ghareeb brings healing and kindness to his community. It is with deep gratitude that we recognize him as WV Health Right's 2024 Volunteer of the Year, honoring his impact and unwavering commitment to service.

2024 Volunteer Appreciation Dinner

At West Virginia Health Right, our volunteers are the threads that weave together a quilt of care, ensuring everyone has access to the healthcare they deserve. At our annual Volunteer Appreciation Dinner, we honored Dr. Steven Ghareeb, our 2024 Volunteer of the Year, for his unwavering dedication to restoring smiles and improving lives.

In December, we gathered at the Clay Center to honor the volunteers who tie our community together with compassion.

Scan the QR code to watch the video celebrating Dr. Steven Ghareeb.





Dr. Steven Ghareeb and Dr. Angie Settle

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How does care create opportunity?

It keeps people working, able to support their families, and capable of building a future. WV Health Right makes that happen every day.

When you support our work, you're investing in a healthier, stronger West Virginia.



Life-Saving Care

A woman came to the John Six food distribution at WV Health Right on the West Side, just looking for a meal. She wasn't feeling well—short of breath, something wasn't right. What no one knew was that she was having a heart attack. The team at WV Health Right saw the signs, got her help, and saved her life.



DONATE BY MAIL:

WV Health Right Attention: Angie Settle 1520 Washington Street East Charleston, WV 25311 If you have any questions, please call:

Dr. Angie Settle, Chief Executive Officer(304) 414-5931
asettle@wvhealthright.org